

HOME CARE ASSISTANT JOB DESCRIPTION

This job description summarises the work content and nature of the post and its role in the organisation. It does not specify every aspect of the job in detail and broad headings covering only the primary responsibilities of the post have been used. It is implicit that the usual associated routines & duties are included, and that staff will work flexibly and undertake the obligations required by the organisation.

Job Title: Home Care Assistant

Contract period: Permanent Hourly rate: £10.00 – £10.75 per hour

Overall Purpose of the Job:

The purpose of the care provided by Home Care Assistants is to support individuals who choose to remain in the comfort and security of their own homes and to help them live as independent and active lives as possible by supporting them in an enablement focussed way. The tasks you undertake will be agreed by the service user and the Homecare Manager once they have assessed the service user's needs. Information gathered is stored on the companies cloud based directory which you would have access to via an application your smart phone and it will be your responsibility to follow this and other supporting documents, reporting any changes in need that you or your service users identify via the application.

The Home Care Assistant will be responsible for meeting the personal needs of service users. He/she will assist in meeting the care support and daily living needs of the service user and to provide care and any additional support as required in accordance with BC&SS's care standards.

PRINCIPLE DUTIES & RESPONCIBILITES

Key Results Area:

The following list gives examples of the type of duties you may undertake. All of these should be done in a manner which encourages service users towards the maximum degree of independence and activity appropriate to their abilities;

- assisting getting up in the morning including washing/bathing and dressing and maintaining personal appearance
- assisting with undressing and getting to bed in the evening
- assisting with preparation of meals, drinks and snacks when necessary
- provide assistance with toileting and changing clothes and/or bedding where necessary
- to maintain commodes and wash clothes and bed linen (which may include soiled laundry) when necessary

- provide assistance with other tasks of personal daily living that you cannot manage and provide general support as part of a caring team
- Assist and encourage the management of medication or administer where necessary and appropriate, and monitoring health related conditions such as dietary & fluid intake.
- To help service users with mobility difficulties, or other physical disabilities, including incontinence. To help in the use of aids and other personal equipment.

Standards of Performance:

- Manager/Service User satisfaction
- Feedback from Manager
- Service User's personal hygiene and comfort is maintained at all times
- Ensure Service Users maintain their dignity and participate in normal daily activities

Measure of Effectiveness:

- Manager, Staff & Service User Feedback

Other Duties & Responsibilities:

1. To undertake or supervise the personal care of service users, preparation of appropriate meals, shopping, bill payment & collection of prescriptions and general household tasks.
2. Ensure service users retain individuality and personal dignity by promoting high standards of care and encouraging independence where appropriate.
3. Ensure that different cultural needs are catered for sensitively.
4. To respect the confidential nature of the work.
5. To provide direct care to service users as circumstances require.
6. To attend meetings, case conferences and training courses as required.
7. Contribute to an effective system of communication within the team, by discussion and regular team meetings.
8. To undertake such duties and responsibilities of an equivalent nature, as may be determined by the Home Care Manager from time to time in consultation with the post holder.
9. To ensure that the Health and Safety and Equal Opportunities policies are implemented at all times.
10. To undertake any other duties specified by Management.

Responsibility for Resources:

- Gloves aprons and all protective work wear.

Essential Qualities:

- Working with the elderly (formal or informal) desirable **(a & i)**
- An ability to handle emergency situations **(i)**
- Effective verbal communication skills **(i)**
- Good interpersonal skills **(i)**
- A good knowledge of equal opportunities **(i)**
- Ability to work as a team member **(a & i)**
- Ability to work under own initiative **(i)**
- A detailed understanding of other cultures and some familiarity with diversity **(i)**
- Basic numeracy & literacy skills essential **(a)**
- Use of own vehicle essential **(a)**

Desirable Qualities:

- Previous experience working in Homecare setting **(a)**
- Relevant NVQ or similar qualifications **(a)**
- Experience in organising and facilitating group activities for an elderly client group **(a)**
- Understanding elderly health issues **(a & i)**

(a) Denotes that the evidence will be identified on the application

(i) Denotes that the evidence will be identified in the interview

(a & i) Denotes that the evidence will be identified on the application and in the interview



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